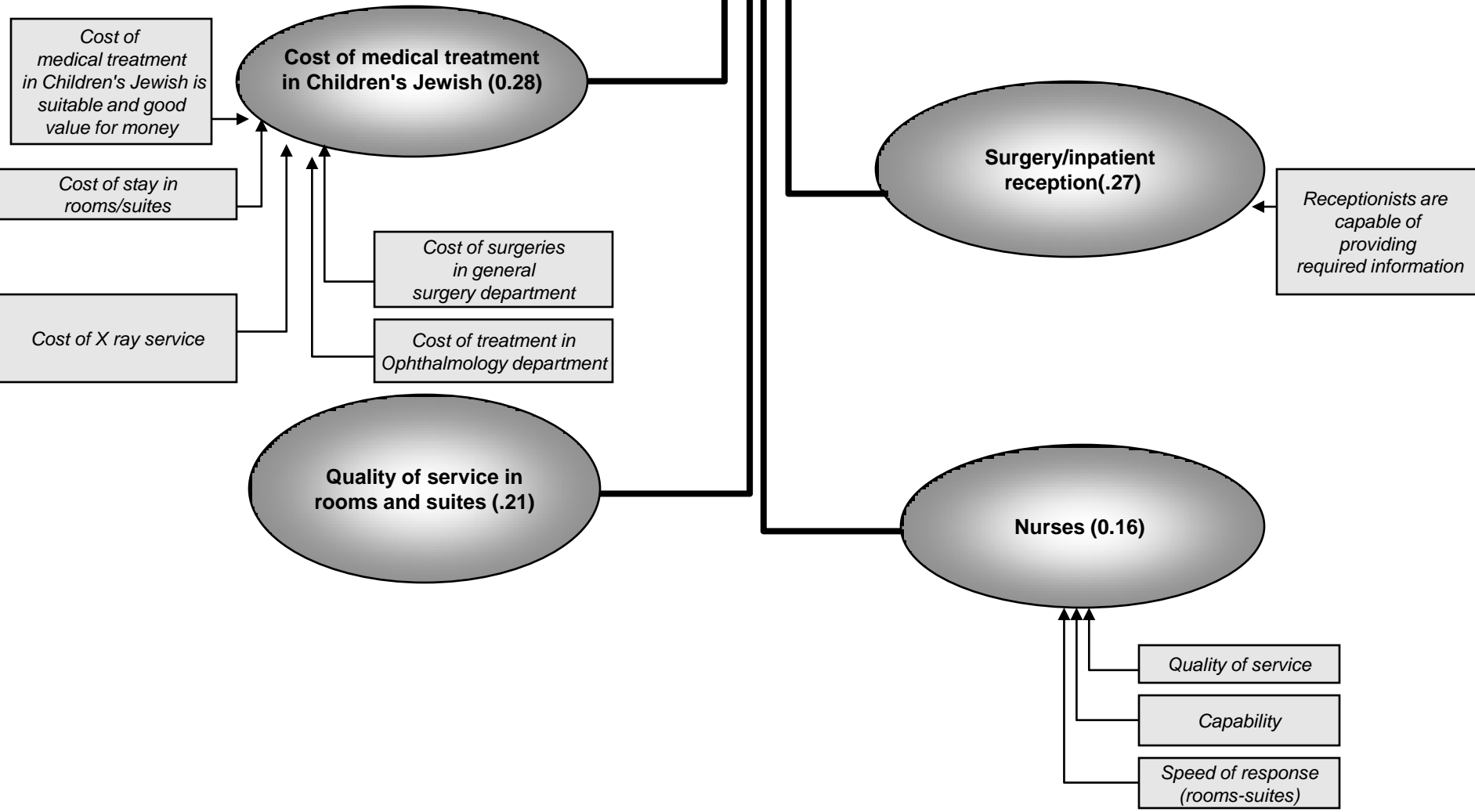
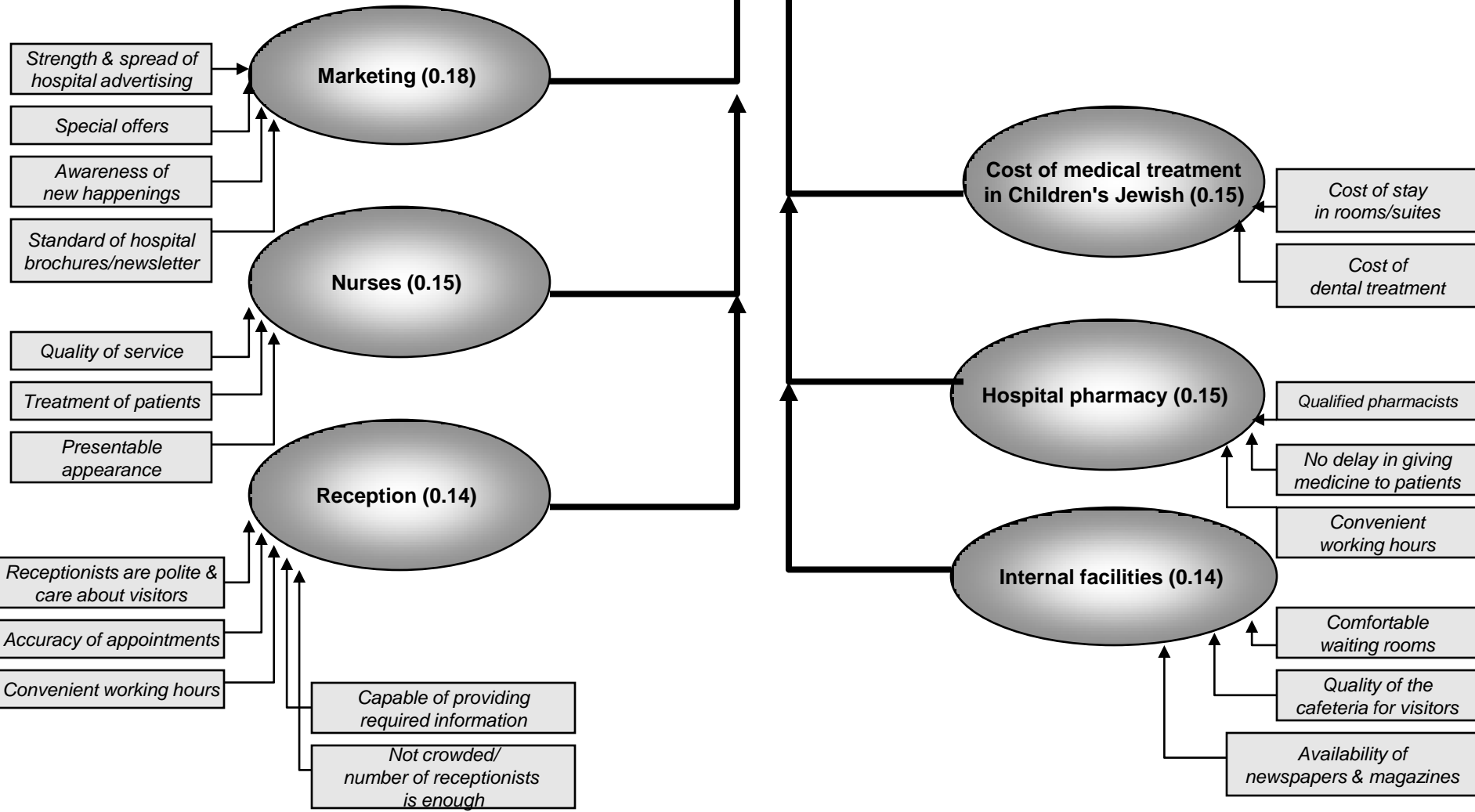


# Overall Satisfaction with Children's Jewish Hospital In Patient Services



# Overall Satisfaction with Children's Jewish Hospital Out Patient Services



**Marketing (0.18)**

**Nurses (0.15)**

**Reception (0.14)**

**Cost of medical treatment in Children's Jewish (0.15)**

**Hospital pharmacy (0.15)**

**Internal facilities (0.14)**

*Strength & spread of hospital advertising*

*Special offers*

*Awareness of new happenings*

*Standard of hospital brochures/newsletter*

*Quality of service*

*Treatment of patients*

*Presentable appearance*

*Receptionists are polite & care about visitors*

*Accurancy of appointments*

*Convenient working hours*

*Capable of providing required information*

*Not crowded/  
number of receptionists  
is enough*

*Cost of stay in rooms/suites*

*Cost of dental treatment*

*Qualified pharmacists*

*No delay in giving medicine to patients*

*Convenient working hours*

*Comfortable waiting rooms*

*Quality of the cafeteria for visitors*

*Availability of newspapers & magazines*